

Advance Notice: Temporary Suspension of Order Placement and Shipping Operations due to New Core System Implementation

June 2, 2026

RIKEN KEIKI Co., Ltd.

Thank you very much for your continued patronage and support.

To further improve our services and ensure a stable supply of our products, we are currently preparing to transition to a new core system. Consequently, we will temporarily suspend our order receipt and shipping operations for products and parts during the period outlined below to facilitate system cutover and data migration.

We deeply apologize for any inconvenience this may cause and highly appreciate your kind understanding and cooperation.

1. Period of Suspension for Order and Shipping Operations (Tentative)

Thursday, October 1, 2026 – Friday, October 16, 2026

- We plan to resume order and shipping operations under the new system sequentially from Monday, October 19, 2026.
- Please note that we will be unable to accept orders or ship products and parts during this suspension period due to the system migration work.

2. Requests to Our Customers

Delivery times may take longer than usual during and around this suspension period.

Therefore, if you have any orders requiring delivery during or near this timeframe, we kindly request that you consult with your Riken Keiki sales representative or place your orders as early as possible.

3. Future Announcements

We are currently finalizing specific delivery adjustments and detailed operational procedures. For customers whose delivery schedules require adjustment, our sales representatives will contact you individually with detailed information.

Furthermore, any updates regarding the schedule will be posted on our official website as necessary.

[Inquiries Regarding This Matter]

Please contact your Riken Keiki sales representative.